



**THE ASIA PACIFIC FORUM  
OF NATIONAL HUMAN RIGHTS INSTITUTIONS**

*"...a partnership for human rights  
in our region."*

**Regional Workshop on National Human Rights Institutions,  
Human Rights Education, Media and Racism**

Monday 15 July – Tuesday 16 July 2002  
Sydney Australia

**FINAL REPORT**

August 2002

*The Asia Pacific Forum of National Human Rights Institutions gratefully acknowledges the support provided by  
the United Nations Office of the High Commissioner for Human Rights and  
the Australian & New Zealand Governments*

## **Contents**

1. Background.....	3
2. Organisation.....	3
3. Participation.....	3
4. Workshop Goal.....	4
5. Workshop Objectives .....	4
6. Workshop Program.....	4
7. Workshop Outcomes .....	9
8. Evaluation.....	10
9. Monitoring .....	11
10. Required Action.....	11
Annex I. Workshop Program.....	12
Annex II. Participant’s List .....	17

## **1. Background**

The *United Nations Tenth Workshop on Regional Cooperation for the Promotion and Protection of Human Rights in the Asian-Pacific Region* was held in Beirut in March 2002. At this meeting, representatives of Governments of the Asia Pacific region, together with the observer representatives of national human rights institutions (NHRIs) and non-government organisations (NGOs) developed the 2002-2004 Program of Action for the Asia Pacific Framework for Regional Cooperation for the Promotion and Protection of Human Rights (the *Beirut Program of Action*).

In the *Beirut Program of Action*, governments and the United Nations Office of the High Commissioner for Human Rights (OHCHR) committed to:

*Provide support to the workshop on media, racism and education to be organised in cooperation with the Asia Pacific Forum [APF], with special emphasis on the need to encourage media to avoid indirectly or directly fostering racism, racial discrimination, xenophobia and related intolerance as contemplated in the Programme of Action of the World Conference Against Racism, Racial Discrimination, Xenophobia and Related Intolerance.*

## **2. Organisation**

The workshop was organised by the Secretariat of the APF, in collaboration with the host institution, the Australian Human Rights and Equal Opportunity Commission (HREOC). It was co-sponsored and financed by the OHCHR and the Australian Agency for International Development (AusAID).

The workshop was held from 15-16 July 2002 in Sydney, Australia. It was preceded by frequent consultation between the APF Secretariat, HREOC and the OHCHR.

## **3. Participation**

The workshop brought together representatives of national human rights institutions (NHRIs), the OHCHR, international and regional media organisations, governments, regional and national human rights NGOs and other international agencies. The ninety-five participants at the workshop included:

- Representatives from eight APF member institutions (Australia, Fiji, India, Indonesia, Mongolia, New Zealand, Philippines and Sri Lanka);
- Representatives from the national human rights institutions of Korea, Malaysia, South Africa, Thailand and Uganda;
- Representatives from UN agencies, including the OHCHR, UNHCR, UNDP Samoa and the UN Mission of Support in East Timor.
- Representatives from the Governments of Australia and East Timor, as well as representatives from the Australian State Anti-Discrimination Agencies of New South Wales, the Northern Territory, Queensland and Victoria;
- International and national NGO representatives from Australia, Thailand, New Zealand and Indonesia;
- A range of guest speakers including:

- Dr Bill Jonas, Acting Race Discrimination Commissioner and Aboriginal and Torres Strait Islander Commissioner, Australian Human Rights and Equal Opportunity Commission;
- Senator Marise Payne, Government of Australia;
- Mr Brian Burdekin, Special Advisor on National Human Rights Institutions to the United Nations High Commissioner for Human Rights;
- Ms Shamima Ali, Fiji Women's Crisis Centre;
- Ms Margie Cook, United Nations Electoral Assistance Division;
- Ms Salma Zaidi, BBC World Service (Hindi Service);
- Ms Dewi Anggraeni, TEMPO;
- Dr Mohammad-Mahmoud Mohamedou, International Council on Human Rights Policy;
- Ms Supara Janchitfah, Bangkok Post;
- Mr Steven Gan, Malaysiakini.com;
- Professor Felicia Yeban, Asian Regional Resource Center for Human Rights Education;
- Mr Ashish Sen, VOICES: Media for Social Change (Bangalore);
- Media Gurus, a media consultancy firm headed by Mr Prakash Mirchandani; and
- Ms Pru Goward, Sex Discrimination Commissioner, Australian Human Rights and Equal Opportunity Commission;
- Support staff from the host institution, the Australian Human Rights and Equal Opportunity Commission; and
- Staff members of APF Secretariat.

#### **4. Workshop Goal**

The goal of the workshop was to provide APF members and other NHRIs with strategies and skills to strengthen their capacity to utilise the media to promote human rights education, particularly as it relates to educating against racism.

#### **5. Workshop Objectives**

The specific objectives of the workshop were:

- To strengthen and promote information exchanges;
- To establish best practice standards; and
- To develop networks between NHRIs, the media, the OHCHR, governments, regional and national human rights NGOs and other international agencies.

#### **6. Workshop Program**

The two-day workshop program was divided into five plenary sessions (Sessions One, Three, Four, Five and Eight) and three workshop sessions (Sessions Two, Six and Seven). The three workshop sessions consisted of a combination of plenary presentations and smaller 'break out' groups of approximately twenty participants each. Substantial opportunity was provided for broad and informal contributions and an exchange of views amongst the participants. Where possible, papers presented during the plenary and workshop sessions were made available to all participants. A summary of each session is provided below.

### ***Session One Challenges for National Human Rights Institutions***

Following a ‘Welcome to Country’ by Mr Alan Madden of the Gadigal clan of the Eora nation and introductory remarks by Mr Kieren Fitzpatrick, Director of the APF Secretariat, the opening session featured three separate presentations on the general theme of ‘Challenges for National Human Rights Institutions’. Dr Bill Jonas, Acting Race Discrimination Commissioner and Aboriginal and Torres Strait Islander Social Justice Commissioner of the Australian Human Rights and Equal Opportunity Commission, urged NHRIs to work with the media by providing factual and comprehensible material on racism in order to cultivate the media’s role as human rights educator and work against the discrimination fostered through uninformed reporting. Senator Marise Payne, representing the Government of Australia, also emphasized the importance of harnessing the media to provide coverage of initiatives addressing racism, thus raising awareness within the general population. Senator Payne further emphasized the challenge for NHRIs in providing more effective, targeted human rights education strategies which address specific issues and constituencies, such as youth and defence personnel. Mr Brian Burdekin, Special Advisor on National Institutions to the UN High Commissioner for Human Rights, stressed the fundamental importance of broad human rights education to the creation of a social expectation regarding the protection of basic rights, as well as the central, cooperative role of NHRIs, NGOs and the media in carrying out this human rights education.

### ***Session Two Practical Issues for National Human Rights Institutions***

The second session involved ‘break out’ workshops led by expert facilitators, focusing on ‘Human Rights Education and Promotion’ and ‘Media and Racism’. Participants divided into four groups and rotated midway through the session to provide the opportunity to participate in both workshops. Participants returned to the plenary session to report back on the outcomes of each workshop.

Rapporteurs from the ‘Human Rights Education and Promotion’ session highlighted both possibilities and challenges for NHRIs in using the media to enhance their role as human rights educators. Among the possibilities suggested were:

- Use of new and innovative channels of communication, including soap operas, talkback radio, media open days, and human rights awards;
- Development of integrated media strategies by NHRIs connecting legal action, human rights education and submissions to the government; and
- Building familiarity and close relationships with the media, and drawing on the expertise of NGOs.

Challenges emphasised included:

- Difficulty of access to the media and human rights education, especially in large countries with diverse populations;
- Limited resources for implementing media-based human rights education strategies; and
- Credibility in promoting human rights education where NGOs and/or the general population distrust the independence of NHRIs.

Rapporteurs from the ‘Media and Racism’ focused primarily on how to ensure accurate and unbiased reporting by the media, given the perceived tendency of the media to distort issues and engage in scapegoating in order to make new items saleable. Suggested strategies included:

- Understanding the limitations of the media and working through these constraints;

- Utilizing local media to counter negative and sensationalist coverage in the mainstream press; and
- Promoting regulatory initiatives and internal codes of conduct, while taking care to balance out freedom of expression concerns.

### ***Session Three Best Practice Standards and Strategies***

Session Three involved two presentations – the first on the use of public inquiries by NHRIs and the second on NHRIs and the media.

In his presentation on ‘Public Inquiries as a Human Rights Education Tool’, Mr Brian Burdekin, Special Advisor on National Institutions to the United Nations High Commissioner for Human Rights, detailed the experience of the Australian Human Rights and Equal Opportunity Commission in conducting a public inquiry on the treatment of the mentally ill. Mr Burdekin emphasized that conducting a well-publicized inquiry in cooperation with NGOs and professionals can educate wide sections of the community, as well as leading to a better-informed media. The materials provided to workshop participants included a document, ‘Public Inquiry Planning Principles’, as background information.

The second presentation, ‘Accuracy and Consistency: National Human Rights Institutions and the Media Coverage of Human Rights Issues’, was delivered by Dr Mohammad-Mahmoud Mohamedou of the International Council on Human Rights Policy. Dr Mohamedou commented on trends in the reporting of human rights issues by the media, noting *inter alia*, that bias, selectivity and sensationalism contribute to lack of good human rights reporting. Dr Mohamedou’s research suggests, however, that the media is more open to human rights issues than ever before and that human rights education of journalists, both in their formal training and throughout their careers, could help to improve the quality of human rights reporting in general.

During the open discussion which followed, it was emphasized that NHRIs must be independent from their donors in setting priorities and allocating resources to public inquiries vis-à-vis other activities. In addition, the suggestion was made that increased use should be made of international human rights treaties and standards in the terms of reference of public inquiries. Finally, with regards to the media, it was noted that journalists in the South may be more receptive to covering human rights because of a personal connection to such issues than in the North.

### ***Session Four National Human Rights Institutions, Freedom of Expression and Freedom of the Press***

Session Four was a plenary session comprised of three presentations. The first speaker, Dr Bill Jonas, Acting Race Discrimination Commissioner and Aboriginal and Torres Strait Islander Social Justice Commissioner of the Australian Human Rights and Equal Opportunity Commission, addressed the topic of ‘Racism and Racial Vilification’. While stressing the importance of maintaining a vibrant and free press, Dr Jonas indicated that the right to be free from racial discrimination was of such importance that it could legitimately limit expression of racial hatred and abuse.

In the next presentation, ‘Journalistic Freedom and the Role of National Human Rights Institutions’, Ms Supara Janchitfah of the *Bangkok Post* described the scapegoating and distortion by the mainstream media of human rights issues. Ms Janchitfah indicated that responsibility for this distortion lay partly with ignorance and self-censorship within the

media and partly with passive audiences unwilling or unable to correct inaccuracies. Ms Janchitfah suggested that solutions might include better human rights education for both the public and journalists.

Mr Steven Gan of *Malaysiakini.com* next addressed the workshop on ‘Human Rights and the Internet: Challenges to Freedom of Electronic Information’. Mr Gan stressed that although effective exploitation of the internet can benefit the cause of human rights, the internet alone can not bring about democracy as governments have found means of maintaining control even over expression on the internet. Therefore, NHRIs should direct their attention to the general issue of freedom of the press.

The three presentations stimulated considerable discussion. Among the issues raised were concerns about whether a truly balanced approach to freedom of expression is possible and in particular, whether suppression of hate speech only leads to further intolerance by sweeping issues of race under the carpet. Dr Jonas indicated that he felt the dialogue on racism in Australia remained robust even in the face of anti-racism legislation. Comments were also addressed to Mr Gan and Ms Janchitfah regarding what measures could be taken to ensure a free press, with the consensus being that it required vigilance on the part of journalists, government and the public. Finally, Mr Gan addressed the issue of the credibility of reporting on the internet and suggested that *Malaysiakini.com* had been able to address this problem through high, professional standards and attaching by-lines to each story to create accountability.

#### ***Session Five Developing Information and Resource Networks***

Session Five featured presentations from Professor Felicia Yeban of the Asian Regional Resource Centre for Human Rights Education on ‘National Human Rights Institutions and Non Government Organisations – Sharing Information and Expertise’ and Mr Ashish Sen, of VOICES Radio India and *New Indian Express* on ‘Community Radio – Ideas for National Human Rights Institutions’.

In her presentation, Professor Yeban first noted that a chief obstacle to developing information and resource networks between NHRIs and NGOs is the distrust with which NHRIs are often viewed by NGOs. Nonetheless, networks between NHRIs and NGOs can be viable where there is a perceived mutual benefit, but NHRIs should be aware of the dynamics within the NGO community in order to ensure inclusion of a diversity of viewpoints. Professor Yeban recommended that NHRIs can best compliment NGO work through monitoring (rather than implementation), facilitation of opportunities for NGOs to do human rights work within government structures, serving as a clearinghouse for information and conducting joint projects where possible.

Mr Sen addressed the workshop on the importance of community radio as a tool of human rights education and as a means of ensuring the protection of the right to communicate guaranteed under Article 19 of the Universal Declaration on Human Rights. Mr Sen emphasized the advantages of community radio over national media in giving voice to the excluded through its capacity for reaching local audiences in their native tongue and on issues of local interest. After describing the experiences of several community radio initiatives in India, Mr Sen recommended that NHRIs do what they can to support community radio by emphasizing Article 19 of the Universal Declaration of Human Rights, changing legislation where necessary to permit the licensing of community radio stations and requiring transparency and accountability from the government in its regulation of the media generally.

The relationship between NHRIs and NGOs addressed by Professor Yeboah raised a number of comments and questions during the open discussion. Concerns raised included the fundamental importance of involving NGOs in the work of NHRIs, which can only raise the profile and credibility of NHRIs. A counter-argument was raised, however, that NHRIs may need to learn how to evaluate the NGOs themselves in order to avoid further credibility problems.

### ***Sessions Six and Seven      Media Skills Training***

Sessions Six and Seven were devoted to ‘hands on’ media skills training, conducted by *Media Gurus*, an accredited media training organisation. *Media Gurus* facilitators Mr Prakash Mirchandani and Mr Bob Crawshaw commenced Session Six with two presentations. In the first presentation, ‘Public Information Strategies’, participants were instructed as to the components of a public information strategy, including communications objectives, identifying audiences, developing and delivering key messages, budgets, timeframes and evaluation. The second presentation, ‘Inside the Media’, gave participants an overview of the structure of the media and how to leverage the media to promote human rights work. These presentations were followed by ‘break out’ sessions in which the participants were again divided into four groups. During these sessions, each group developed a media strategy for a current project being undertaken by one of the APF member institutions.

Session Seven involved two plenary presentations again followed by ‘break out’ sessions. The first presentation, ‘Using New Media to Target Journalists’, addressed the use of websites to provide journalists efficient, consistent information with the ultimate aim of generating better media coverage of events and activities. The second presentation, ‘Key Influencers’, discussed the importance of cultivating key individuals, whether media personalities, politicians, experts or celebrities, to promote messages on behalf of human rights organisations. During the ‘break out’ sessions, the media strategies developed in the morning were further workshopped, taking into account the new lessons learned from the afternoon presentations.

At the conclusion of Session Seven, participants reported back on the media strategies that had been developed during the ‘break out’ sessions.

#### **Group 1: Combating Child Labour in Indonesia**

In the first group, participants developed a media strategy for the launch of a campaign combating child labour in Indonesia. Suggestions included targeting daily newspapers with the goal of publishing one or two stories in the weeks leading up to a large workshop on child labour to generate increased interest in the issue.

#### **Group 2: Manual Scavenging in India**

The second group tackled a campaign to end manual scavenging in India. The rapporteur from this group emphasized that the sensitivity of the issues involved would require creativity in any successful media strategy.

#### **Group 3: Discipline Services Handbook in Fiji**

The third group developed a media strategy for the launch of a handbook for the Discipline Services (e.g., military, police, etc.) in Fiji. One particularly innovative suggestion was the staging of a concert, ‘Enjoy your rights’, featuring celebrities and performances to mark the handbook’s launch.

#### Group 4: Cultural Partnerships in New Zealand

The fourth group addressed the development of a partnership between majority and minority cultures in New Zealand. The group focussed their efforts on identifying the messages to be delivered, as well as making specific suggestions as to particular celebrities and politicians that could be useful in promoting these messages.

#### ***Session Eight            Looking Forward: Challenges for National Human Rights Institutions in the Asia Pacific***

The final session of the workshop featured a presentation by Ms Pru Goward, Sex Discrimination Commissioner of the Australian Human Rights and Equal Opportunity Commission, on 'Managing the Media: It's Not Always Fair'. Ms Goward, a former journalist, addressed the reality of dealing with the media, suggesting that even with a carefully developed public information strategy, distortion of messages by the media and opponents is often inevitable. Ms Goward suggested forming alliances, the avoidance of personalising conflicts with other stakeholders and favouring clear, unqualified responses when dealing with journalists as some measures to increase the success of key messages. One concern raised in the open discussion following Ms Goward's presentation was whether 'dumbing down' of the debate was an unavoidable outcome of dealing with the media. Ms Goward suggested that complex ideas can be made simple and comprehensible without necessarily engaging in 'dumbing down.' Further, a prudential match can be made between the message and the medium, i.e., more complicated issues may be more appropriate for an in-depth radio program, rather than a short television interview. When asked whether NHRI commissioners should engage the media directly or via spokespersons, Ms Goward responded that the public prefers to hear directly from commissioners and emphasized the importance, therefore, of providing them with ongoing media training.

### **7. Workshop Outcomes**

The information below outlines the specific objectives of the workshop together with the results achieved.

#### ***Objective***

*To strengthen and promote information exchanges.*

#### ***Result***

The workshop program provided ample opportunity for information exchanges by encouraging debate and discussion between representatives from the NHRIs, the media, the OHCHR, governments, NGOs and international agencies. Although this was characteristic of the workshop in its entirety where presentations were followed by open discussions, it was perhaps even more evident during the three 'break out' sessions. During these 'break out' sessions, participants worked in small groups of approximately twenty, sharing their past experiences as well as brainstorming media strategies for future human rights education campaigns. In these smaller groups, participants, particularly NHRIs, were able to engage in one-on-one dialogue regarding their common challenges and successes in utilizing the media as part of their human rights work. The results of these productive exchanges were then made available to the participants as a whole through plenary 'report back' sessions.

Further, the diversity of participants enabled various sectors of the human rights community to learn how they can be more effective partners. For example, NHRIs were able to learn from NGOs what possible areas of cooperation and communication could be improved. This

was addressed specifically in Professor Yeban's presentation in Session Five, but was also a recurrent theme of the 'break out' sessions and during periods of open discussion in the plenary sessions.

Outside of the structured program, participants were able to connect with one another during the margins of the workshop to exchange views at a personal and institutional level.

### **Objective**

*To establish best practice standards.*

### **Result**

Participants were provided with almost a full-day of 'hands on' media skills training through the workshop sessions conducted by *Media Gurus*. Participants learned how to package and present information to various audiences and communities for maximum effect; how the media operates and how journalists evaluate whether events are worthy of coverage; using websites to provide the media with efficient, consistent information; and identifying those key influencers who can advocate through the media on an organisation's behalf. NHRIs in particular were encouraged to take these skills back to their commissions in order to implement sound public information strategies.

### **Objective**

*To develop networks between NHRIs, the media, the OHCHR, governments, regional and national human rights NGOs and other international agencies.*

### **Result**

Participants were encouraged to develop personal and professional contacts throughout the two-day workshop. Although such contacts and networking are difficult to quantify, the quality of the discussion and debate emerging from the plenary and 'break out' sessions is indicative of the high level of engagement between all participants. A particularly good example is the connection made between Mr Ashish Sen of VOICES, a media organization based in India, and the representative of the Indian Commission, who indicated their mutual interest in collaborating in the future on the issue of access to community radio. A similar connection was made between Mr Steven Gan of Malaysiakini.com and the representative of the Malaysian Commission. In addition, Ms Salma Zaidi of the BBC World Service (Hindi Service) interviewed her co-presenters and other participants as part of her report on the workshop. Ms Zaidi's report is available on the BBC Hindi Service website at [www.bbc.co.uk/hindi/news/020731\\_fooc\\_sz.shtml](http://www.bbc.co.uk/hindi/news/020731_fooc_sz.shtml) It is expected that such personal contacts, particularly between NHRIs and NGOs on the one hand and NHRIs and local media representatives on the other will sustain the goal of the workshop in assisting NHRIs to develop more effective strategies of human rights education.

## **8. Evaluation**

An evaluation form was distributed to participants just prior to the conclusion of the workshop. Thirty-seven forms were completed and returned to the APF Secretariat. Participants indicated a generally high level of satisfaction with the workshop program. Participants found the media skills training sessions to be most useful, as well as Session Four on National Human Rights Institutions, Freedom of Expression and Freedom of the Press. In comments made on the evaluation forms, participants were most appreciative of the practical elements of the workshop, including the skills training sessions and the use of concrete examples in presentations. Many participants, however, expressed varying levels of

frustration with the overly broad scope of the program, suggesting that future workshops have a more narrow focus.

## **9. Monitoring**

The APF's Annual Meeting will provide an important mechanism for the monitoring of the workshop's outcomes. It is anticipated that at the Seventh Annual Meeting to be held in New Delhi in November 2002, APF members will review the workshop report and consider what further action can be taken regarding recommendations stemming from the workshop sessions. Equally important will be the participation of the OHCHR and NGOs during the Annual Meeting to provide further monitoring and feedback.

In addition, the APF Secretariat will comply with recommended monitoring and evaluation requirements stipulated by official sponsor and donor organisations. This includes a full report on the project's achievements, a fully certified statement of expenditure and a copy of all workshop papers including the program.

## **10. Required Action**

To achieve long-term and sustainable results the following action is recommended:

- Distribution of the report of the workshop and follow-up of recommendations suggested during the workshop;
- Encouragement and financial support to be provided through the United Nations system and other donors for further workshops and technical cooperation programs; and
- Governments and other funding agencies or bodies to seriously consider the various recommendations made during the course of the workshop as possible subjects for technical cooperation programs.

## Annex I. Workshop Program

### Asia Pacific Forum of National Human Rights Institutions

### Regional Workshop on National Human Rights Institutions, Human Rights Education, Media and Racism

Co-sponsored by  
the United Nations Office of the High Commissioner for Human Rights  
Hosted by the Australian Human Rights and Equal Opportunity Commission

Monday 15 July – Tuesday 16 July 2002

Four Points Sheraton Hotel, 161 Sussex Street, Sydney, Australia

---

#### **ARRIVAL DAY: Sunday 14 July 2002**

- 4:30pm Registration (International Delegates)
- 6:00pm Welcome Function (International Delegates only)  
Dr Sev Ozdowski, Australian Human Rights Commissioner  
*Maritime Room, Four Points Sheraton Hotel*
- 7.00pm Free Time

#### **DAY 1: Monday 15 July 2002**

- 8.30 Registration and Collection of Workshop Materials
- 9.00 Delegates Seated – Ballroom 3
- 9.10 Welcome to Country
- Session One                      Challenges for National Human Rights Institutions**
- 9.15 Dr Bill Jonas, Acting Race Discrimination Commissioner and  
Aboriginal and Torres Strait Islander Social Justice  
Commissioner, Australian Human Rights and Equal Opportunity  
Commission
- 9.30 Senator Marise Payne, Government of Australia
- 9.45 Mr Brian Burdekin, Special Advisor on National Institutions to  
the United Nations High Commissioner for Human Rights
- 10.00 Morning Tea



- 3:00 Open Discussion
- 3.30 Afternoon Tea
- Session Four National Human Rights Institutions, Freedom of Expression and Freedom of the Press**
- 4.00 **Racism and Racial Vilification**  
Dr Bill Jonas, Acting Race Discrimination Commissioner and Aboriginal and Torres Strait Islander Social Justice Commissioner, Australian Human Rights and Equal Opportunity Commission
- 4.15 **Journalistic Freedom and the Role of National Human Rights Institutions**  
Ms Supara Janchitfah, *Bangkok Post*
- 4.30 **Human Rights and the Internet: Challenges to Freedom of Electronic Information**  
Mr Steven Gan, Editor-in-Chief, MALAYSIAKINI.COM
- 4.45 Open Discussion
- 5.30 End of Day 1
- 7.00 **Workshop Dinner Hosted by the Australian Human Rights and Equal Opportunity Commission**  
*L'Aqua* - The Terrace Level, Cockle Bay Wharf  
Darling Park, Sydney  
Guest Speaker – Ms Salma Zaidi, BBC World Service (Hindi Service)

**DAY 2: Tuesday 16 July 2002**

- Session Five Developing Information and Resource Networks**
- 9.00 **National Human Rights Institutions and Non Government Organisations – Sharing Information and Expertise**  
Ms Felicia I. Yeban  
Director, Centre for Peace, Gender and Human Rights Education, Philippines Normal University and member of Asian Regional Resource Centre for Human Rights Education
- 9.15 **Community Radio – Ideas for National Human Rights Institutions**  
Mr Ashish Sen  
VOICES Radio India and New Indian Express
- 9.30 Open Discussion

10.00 Morning Tea

**Session Six Media Skills Training – Facilitated by Mr Prakash Mirchandani, *Media Gurus***

[Note: Business Suites 118, 119 & 120 are located on Level 1 – take the lift opposite Hotel Reception]

10.30 Public Information Strategy – interactive presentation

- Why a strategy?
- Principles underpinning a PI strategy
- Structure of a PI strategy
- Linking the PI strategy with organisational objectives
- Identifying audiences
- The PI strategy and internal communications
- Evaluating the strategy

11:00 Inside the Media – Interactive Presentation

- What drives journalists and editors
- Traditional media vs new media
- The workings of the different kinds of media
- How to manage media contact

11:30 Workshop 1: Target Audiences and Target Media (x 4 syndicates)

Identifying stakeholders in the most segmented detail possible, helps identify their expectations as well as point to audience information gaps which will need to be filled by any Public Information strategy.

Group A	Room: Business Suite 118
Group B	Room: Business Suite 119
Group C	Room: Business Suite 120
Group D	Room: Ballroom 3

12.15 Report Back from Workshop 1

1.00 Lunch

**Session Seven Media Skills Training (continued)**

[Note: Business Suites 118, 119 & 120 are located on Level 1 – take the lift opposite Hotel Reception]

2:00 Interactive Presentation: Using New Media to Target Journalists

2.30 Presentation: Key Influencers and their Networks

Key influencers or advocates can save you a lot of time and money, once they are enlisted to your cause. This presentation

explores methods to identify them, and to ensure their continued support.

2.45 Workshop 2: Aligning Key Influencers (x4 syndicates)

Group A Room: Business Suite 118  
Group B Room: Business Suite 119  
Group C Room: Business Suite 120  
Group D Room: Ballroom 3

3.20 Report Back from Workshop 2

3.30 Preparing for Media Interaction – Demonstration

Key messages, star sentences, issues management

3.50 The Planning Grid: a tool to take away

The Planning Grid is an Environmental scan of the calendar: Look sideways to what others are doing and look ahead to what you can do. Actions, messages and resources can then be managed much more easily.

**Session Eight Looking Forward: Challenges for NHRIs in the Asia Pacific**

4.00 **Managing the Media: “It’s Not Always Fair”**

Ms Pru Goward, Sex Discrimination Commissioner  
Australian Human Rights and Equal Opportunity Commission

4.15 Open Discussion

4.30 **Closing Remarks**

Kieren Fitzpatrick, Director, APF Secretariat

5.00 End of Workshop

The APF will make all reasonable attempts to ensure the program for the workshop as set out here is adhered to, however the APF reserves the right to vary the program and/or speakers if necessary.



FIJI HUMAN RIGHTS COMMISSION <a href="http://www.humanrights.org.fj">www.humanrights.org.fj</a>	Ms. Deveena Sudhakar Lawyer	<a href="mailto:dsudhakar@humanrights.org.fj">dsudhakar@humanrights.org.fj</a>	679 330 8577	679 330 8661
NATIONAL HUMAN RIGHTS COMMISSION OF INDIA <a href="http://www.nhrc.nic.in">www.nhrc.nic.in</a>	Mrs Subramonia Jalaja Joint Secretary	<a href="mailto:covdnhrc@hub.nic.in">covdnhrc@hub.nic.in</a>	91 11 334 6248	91 11 334 0016 91 11 336 6537
NATIONAL HUMAN RIGHTS COMMISSION OF INDONESIA <a href="http://www.komnas.go.id">www.komnas.go.id</a>	Mrs. Roichatul Aswidah Chief of Education and Public Awareness Bureau	<a href="mailto:roiaswidah@hotmail.com">roiaswidah@hotmail.com</a>	62 21 392 5230	62 21 392 5227
NATIONAL HUMAN RIGHTS COMMISSION OF MONGOLIA	Mrs Sandui Gerelmaa Education Support and Foreign Relations Officer  Ms. Gantumur Zoljargal Public Affairs Officer	<a href="mailto:Sanger512@hotmail.com">Sanger512@hotmail.com</a>  <a href="mailto:Zoljargal_gan@yahoo.com">Zoljargal_gan@yahoo.com</a>	976 11 316 507  976 11 316 509	976 11 320 284  976 11 327 136
NEW ZEALAND HUMAN RIGHTS COMMISSION <a href="http://www.hrc.co.nz">www.hrc.co.nz</a>	Ms Karolin Potter Educator	<a href="mailto:judithh@hrc.co.nz">judithh@hrc.co.nz</a>	64 9 375 8632	64 9 308 9905
PHILIPPINES COMMISSION ON HUMAN RIGHTS <a href="http://www.codewan.com.ph/hrnow/c/hr/body.htm">www.codewan.com.ph/hrnow/c/hr/body.htm</a>	Dr Purificacion Valera Quisumbing Commissioner	<a href="mailto:drpvq@chr.gov.ph">drpvq@chr.gov.ph</a>	63 2 926 6188	63 2 925 3883

HUMAN RIGHTS COMMISSION OF SRI LANKA	Mr Don Ranjith Nimal Hapuarachchi Director, Education and Special Programs	<a href="mailto:sechrc@sltnet.lk">sechrc@sltnet.lk</a>	94 1 694 925 94 1 673 806 94 1 685 339 94 1 685 980 94 1 685 981	94 1 696 470 94 1 685 337 94 1 694 924
--------------------------------------	---	--	--	--

## 2. OTHER NATIONAL HUMAN RIGHTS INSTITUTIONS

Institution	Delegate Name	E-mail address	Tel No:	Fax No:
NATIONAL HUMAN RIGHTS COMMISSION OF KOREA  <a href="http://www.humanrights.go.kr">www.humanrights.go.kr</a>	Mr Hyun Yoo Senior Commissioner	<a href="mailto:yoohyun@humanrights.go.kr">yoohyun@humanrights.go.kr</a>	82 2 2125 9609	82 2 2125 9608
	Ms See-Chun Rhyu Senior Commissioner	<a href="mailto:spring610@humanrights.go.kr">spring610@humanrights.go.kr</a>	82 2 2125 9614	82 2 2125 9608
	Dr Eun Mi Kim Assistant Director, Human Rights Education Division	<a href="mailto:meek@humanrights.go.kr">meek@humanrights.go.kr</a>	82 2 2125 9674	82 2 2125 9677
	Ms Susan Kim Assistant, International Affairs Division	<a href="mailto:susan@humanrights.go.kr">susan@humanrights.go.kr</a>	82 2 2125 9662	82 2 2125 9666
HUMAN RIGHTS COMMISSION OF MALAYSIA  <a href="http://www.suhakam.org.my">www.suhakam.org.my</a>	Dr. Mohd. Hirman Ritom Commissioner	<a href="mailto:hirman@suhakam.org.my">hirman@suhakam.org.my</a>	60 82 234 650	60 82 254 937
	Mr Simon Karunagaram Education & Research Officer	<a href="mailto:ksimon@suhakam.org.my">ksimon@suhakam.org.my</a>	60 3 2612 5600 x5654	60 3 2612 5620

SOUTH AFRICAN HUMAN RIGHTS COMMISSION  <a href="http://www.sahrc.org.za">www.sahrc.org.za</a>	Mr Andre Keet Director, National Centre for Human Rights Education and Training	<a href="mailto:akeet@sahrc.org.za">akeet@sahrc.org.za</a>	27 11 484 8300	27 11 643 6472
NATIONAL HUMAN RIGHTS COMMISSION OF THAILAND	Dr Suthin Nophaket Human Rights Commissioner	<a href="mailto:imdmanage@hotmail.com">imdmanage@hotmail.com</a>	66 2 219 2944	66 2 219 2965
UGANDA HUMAN RIGHTS COMMISSION	Ms Rose Mary Kemigisha Editor	<a href="mailto:kemirose@yahoo.com">kemirose@yahoo.com</a>	256 41 34800618	256 41 255261

### 3. OFFICE OF THE UNITED NATIONS HIGH COMMISSIONER FOR HUMAN RIGHTS (CO-SPONSOR)

Institution	Delegate Name	E-mail address	Tel No:	Fax No:
OFFICE OF THE HIGH COMMISSIONER FOR HUMAN RIGHTS  <a href="http://www.unhchr.ch">www.unhchr.ch</a>	Mr Brian Burdekin Special Adviser to the United Nations High Commissioner for Human Rights on National Human Rights Institutions	<a href="mailto:bburdekin.hchr@unog.ch">bburdekin.hchr@unog.ch</a>	41 22 917 9126	41 22 917 9021

#### 4. GUEST SPEAKERS

Institution	Delegate Name	E-mail address	Tel No:	Fax No:
COMMONWEALTH GOVERNMENT OF AUSTRALIA  <a href="http://www.aph.gov.au">www.aph.gov.au</a>	Senator Marise Payne	<a href="mailto:senator.payne@aph.gov.au">senator.payne@aph.gov.au</a>	61 2 6277 3810	61 2 6277 3811
FIJI WOMEN'S CRISIS CENTRE  <a href="http://www.fjiwomen.com">www.fjiwomen.com</a>	Ms Shamima Ali Director	<a href="mailto:fwcc@is.com.fj">fwcc@is.com.fj</a>	679 3 313 300	679 3 313 650 / 300
UNITED NATIONS ELECTORAL ASSISTANCE DIVISION	Ms Margie Cook	<a href="mailto:margie.cook@bigpond.com">margie.cook@bigpond.com</a>	61 2 9332 4726	61 2 9331 4635
BBC WORLD SERVICE (HINDI SERVICE)  <a href="http://www.bbc.co.uk">www.bbc.co.uk</a>	Ms Salma Zaidi Producer	<a href="mailto:salma.zaidi@bbc.co.uk">salma.zaidi@bbc.co.uk</a>	44 207 557 1776	44 207 497 0297
TEMPO NEWS MAGAZINE  <a href="http://www.tempoco.id">www.tempoco.id</a>	Ms Dewi Anggraeni Australia Correspondent	<a href="mailto:ddww@onaustralia.com.au">ddww@onaustralia.com.au</a>	61 3 9439 8136	61 3 9439 7555
INTERNATIONAL COUNCIL ON HUMAN RIGHTS POLICY  <a href="http://www.ichrp.org">www.ichrp.org</a>	Dr Mohammad-Mahmoud Mohamedou Research Director	<a href="mailto:mohamedou@international-council.org">mohamedou@international-council.org</a>	41 22 775 3300	41 22 775 3303

BANGKOK POST <a href="http://www.bangkokpost.net">www.bangkokpost.net</a>	Ms Supara Janchitfah Journalist	<a href="mailto:suparaj@hotmail.com">suparaj@hotmail.com</a>		
MALAYSIAKINI.COM <a href="http://www.malaysiakini.com">www.malaysiakini.com</a>	Mr Steven Gan Editor-in-Chief	<a href="mailto:steven@malaysia.com">steven@malaysia.com</a>	60 3 2711 5525	60 3 2711 5545
ASIAN REGIONAL RESOURCE CENTER FOR HUMAN RIGHTS EDUCATION <a href="http://www.arcc-hre.com">www.arcc-hre.com</a>	Professor Felicia I Yeban Center for Peace, Gender and Human Rights Education, Philippine Normal University	<a href="mailto:yeban@compass.com.ph">yeban@compass.com.ph</a>	63 2 524 40 32/527 03 66	63 2 527 03 66
VOICES: MEDIA FOR SOCIAL CHANGE (BANGALORE) <a href="http://www.voicesforall.org">www.voicesforall.org</a>	Mr Ashish Sen Director	<a href="mailto:voices@blr.vsnl.net.in">voices@blr.vsnl.net.in</a>	91 80 521 3902 91 80 521 3903	91 80 521 3901
MEDIA GURUS <a href="http://www.mediagurus.com.au">www.mediagurus.com.au</a>	Mr Prakash Mirchandani  Mr Bob Crawshaw  Mr Andrew Reynolds  Mr Andrew Rhodes	<a href="mailto:pmirchan@ozemail.com.au">pmirchan@ozemail.com.au</a>	61 2 6260 3055	61 2 6260 3054

## 5. REGIONAL GOVERNMENTS

Country	Delegate Name	E-mail address	Tel No:	Fax No:
AUSTRALIA  <a href="http://www.dfat.gov.au">www.dfat.gov.au</a>  <a href="http://www.ausaid.gov.au">www.ausaid.gov.au</a>	Ms Julia Feeney Executive Officer Human Rights & Indigenous Issues Section Department of Foreign Affairs and Trade	<a href="mailto:julia.feeney@dfat.gov.au">julia.feeney@dfat.gov.au</a>	61 2 6261 2072	61 2 6261 2272
	Ms Romaine Yvette Kwesius Policy Analyst AusAID	<a href="mailto:romain_kwesius@ausaid.gov.au">romain_kwesius@ausaid.gov.a u</a>	61 2 6206 4658	61 2 6206 4870
CONSULATE GENERAL OF EAST TIMOR	Ms Cassie Matthews Consular Officer	<a href="mailto:East.Timor@vu.edu.au">East.Timor@vu.edu.au</a>	61 3 9248 1169	61 3 9248 1171
PHILIPPINES CONSULATE GENERAL	Ms Rose Prospero Consul	<a href="mailto:phsydpc@ozemail.com.au">phsydpc@ozemail.com.au</a>	61 2 9262 7377	61 2 9262 7355

## 6. AUSTRALIAN STATE ANTI-DISCRIMINATION AGENCIES

Institution	Delegate Name	E-mail address	Tel No:	Fax No:
NSW ANTI DISCRIMINATION BOARD	Ms Maggie Smyth Acting President	<a href="mailto:Maggie_Smyth@agd.nsw.gov.au">Maggie_Smyth@agd.nsw.gov. au</a>	61 2 9268 5555	61 2 9268 5500
	Ms Ruth McCausland Research/Policy Officer	<a href="mailto:Ruth_McCausland@agd.nsw.gov.au">Ruth_McCausland@agd.nsw.g ov.au</a>		

<b>Institution</b>	<b>Delegate Name</b>	<b>E-mail address</b>	<b>Tel No:</b>	<b>Fax No:</b>
<a href="http://www.lawlink.nsw.gov.au/adb">www.lawlink.nsw.gov.au/adb</a>	Mr Daniel O'Neill Project Officer  Ms Petra Seawell Researcher  Ms Anna Cooper Media Officer  Ms Frances Simmons Media Assistant	<a href="mailto:Daniel.ONeill@agd.nsw.gov.au">Daniel.ONeill@agd.nsw.gov.au</a>  <a href="mailto:Petra.Seawell@agd.nsw.gov.au">Petra.Seawell@agd.nsw.gov.au</a>  <a href="mailto:Anna.Cooper@agd.nsw.gov.au">Anna.Cooper@agd.nsw.gov.au</a>  <a href="mailto:Frances.Simmons@agd.nsw.gov.au">Frances.Simmons@agd.nsw.gov.au</a>		
NSW COMMISSION FOR CHILDREN AND YOUNG PEOPLE  <a href="http://www.kids.nsw.gov.au">www.kids.nsw.gov.au</a>	Ms Rebecca Hinchey Community Education Officer	<a href="mailto:Rebecca.hinchey@kids.nsw.gov.au">Rebecca.hinchey@kids.nsw.gov.au</a>	61 2 9286 7276	61 2 9286 7267
NORTHERN TERRITORY ANTI-DISCRIMINATION COMMISSION  <a href="http://www.nt.gov.au/justice/adci/index800.html">www.nt.gov.au/justice/adci/index800.html</a>	Mr Matthew Storey Acting Commissioner	<a href="mailto:matthew.storey@nt.gov.au">matthew.storey@nt.gov.au</a>	61 8 8999 1444	61 8 89813812
ANTI-DISCRIMINATION COMMISSION QUEENSLAND  <a href="http://www.adcq.qld.gov.au">www.adcq.qld.gov.au</a>	Ms Karen Walters Anti-Discrimination Commissioner	<a href="mailto:karenwalters@adcq.qld.gov.au">karenwalters@adcq.qld.gov.au</a>	61 7 3247 0909	61 7 3247 0909
EQUAL OPPORTUNITY COMMISSION VICTORIA	Ms Slavka Scott Media Advisor	<a href="mailto:slavka.scott@eoc.vic.gov.au">slavka.scott@eoc.vic.gov.au</a>	61 3 9281 7150	61 3 9281 7159

Institution	Delegate Name	E-mail address	Tel No:	Fax No:
<a href="http://www.eoc.vic.gov.au">www.eoc.vic.gov.au</a>				

## 7. NON GOVERNMENT ORGANISATIONS - AUSTRALIA

Institution	Delegate Name	E-mail address	Tel No:	Fax No:
AMNESTY INTERNATIONAL AUSTRALIA  <a href="http://www.amnesty.org.au">www.amnesty.org.au</a>	Mr Damien Spry Media and Public Relations Coordinator  Mr Hajo Boomgaarden Media Assistant	<a href="mailto:media@amnesty.org.au">media@amnesty.org.au</a>  <a href="mailto:hajo@boomgaarden.net">hajo@boomgaarden.net</a>	9217 7640  9326 9227	9217 7663
ANTI-DEFAMATION UNIT OF B'NAI B'RITH  <a href="http://alangold.info">http://alangold.info</a>	Mr Alan Gold President	<a href="mailto:agold@bigpond.net.au">agold@bigpond.net.au</a>	61 2 9988 4455	61 2 9983 1237
ASIA-AUSTRALIA INSTITUTE  <a href="http://www.aai.unsw.edu.au">www.aai.unsw.edu.au</a>	Ms Anastasia Kapetas Researcher	<a href="mailto:a.kapetas@lycos.com">a.kapetas@lycos.com</a>	61 419 813 871	
ASYLUM SEEKERS CENTRE	Mrs Winny Diur Lawyer		61 2 9310 0656	
AUSTRALIAN CATHOLIC SOCIAL JUSTICE COUNCIL  <a href="http://www.socialjustice.catholic.org.a">www.socialjustice.catholic.org.a</a>	Sr Suzette Clark Research and Projects Officer	<a href="mailto:projects@acsjc.org.au">projects@acsjc.org.au</a>	9956 5811	9954 0056

<b>Institution</b>	<b>Delegate Name</b>	<b>E-mail address</b>	<b>Tel No:</b>	<b>Fax No:</b>
<a href="#">u</a>				
AUSTRALIAN COUNCIL FOR OVERSEAS AID  <a href="http://www.acfoa.asn.au">www.acfoa.asn.au</a>	Ms Susan Harris Human Rights Policy Officer	<a href="mailto:sharris@acfoa.asn.au">sharris@acfoa.asn.au</a>	61 2 6285 1816	61 2 6285 1720
AUSTRALIAN KURDISH ASSOICATION	Ms Semra Guler CSS Worker	<a href="mailto:Kurds_au@hotmail.com">Kurds_au@hotmail.com</a>	61 2 9627 4825	61 2 9627 4865
AUSTRALIAN WEST PAPUA ASSOCIATION SYDNEY  <a href="http://www.zulenet.com/awpa/">www.zulenet.com/awpa/</a>	Mr Joe Collins Secretary	<a href="mailto:iris@matra.com.au">iris@matra.com.au</a>	61 2 9960 1698	61 2 9960 1698
BOSNIAN WOMEN'S GROUP LIVERPOOL	Ms Izeta Zecevic	<a href="mailto:Ezzi123@hotmail.com">Ezzi123@hotmail.com</a>	61 2 9601 7810	61 2 9601 7810
CENTRE FOR PEACE AND CONFLICT STUDIES	Ms Lynda-Ann Blanchard, Programme Development	<a href="mailto:lynblan@arts.usyd.edu.au">lynblan@arts.usyd.edu.au</a>	61 2 9411 7033	61 2 9413 1148
CONFLICT RESOLUTION NETWORK	Dr Stella Cornelius	<a href="mailto:crn@crnhq.org">crn@crnhq.org</a>	61 2 9412 2584	61 2 9413 1148
DIPLOMACY TRAINING PROGRAM, FACULTY OF LAW, UNIVERSITY OF NEW SOUTH	Ms Joan Staples Executive Director	<a href="mailto:dtp@unsw.edu.au">dtp@unsw.edu.au</a>	61 2 9385 2277	61 2 9385 1778

<b>Institution</b>	<b>Delegate Name</b>	<b>E-mail address</b>	<b>Tel No:</b>	<b>Fax No:</b>
WALES				
THE DIPLOMAT	Mr David Llewellyn-Smith Publisher	<a href="mailto:publisher@the-diplomat.com">publisher@the-diplomat.com</a>	0425 265 283	
FOUNDATION FOR ABORIGINAL AND ISLANDER RESEARCH ACTION	Ms Neva Collings	<a href="mailto:nevacollins@froggy.com.au">nevacollins@froggy.com.au</a>	61 7 3391 4677	61 7 3391 4551
IMMIGRANT WOMENS SPEAKOUT ASSOCIATION NSW INC  <a href="http://www.speakout.org.au">www.speakout.org.au</a>	Ms Soraia Rocha E Sousa Management Committee Member	<a href="mailto:executive_officer@speakout.org.au">executive_officer@speakout.org.au</a>	61 2 9635 8022	61 2 9635 8176
ISLAMIC COUNCIL OF NSW	Ms Nada Roude  Ms Siddid Buckley	<a href="mailto:roude@rissalahsin.sw.edu.au">roude@rissalahsin.sw.edu.au</a>	61 2 9742 5752	61 2 9742 5665
PUBLIC INTEREST ADVOCACY CENTRE	Dr Annemarie Devereux Senior Solicitor	<a href="mailto:adevereux@piac.asn.au">adevereux@piac.asn.au</a>	61 2 9299 7833	
REFUGEE COUNCIL OF AUSTRALIA  <a href="http://www.refugeecouncil.org.au">www.refugeecouncil.org.au</a>	Ms Cathy Preston-Thomas Settlement Policy Officer	<a href="mailto:rcoa@cia.com.au">rcoa@cia.com.au</a>	61 2 9660 5300	61 2 9660 5211
SBS RADIO	Ms Simons Training Manager	<a href="mailto:lsimons@bigpond.com">lsimons@bigpond.com</a>	61 2 9436 3027	

<b>Institution</b>	<b>Delegate Name</b>	<b>E-mail address</b>	<b>Tel No:</b>	<b>Fax No:</b>
WEST PAPUA PROJECT, CENTRE FOR PEACE AND CONFLICT STUDIES, UNIVERSITY OF SYDNEY  <a href="http://www.arts.usyd.edu.au/cpacs">www.arts.usyd.edu.au/cpacs</a>	Dr John Otto Ondawame Coordinator	<a href="mailto:awulkeweng@yahoo.com">awulkeweng@yahoo.com</a>	61 2 9351 7686	61 2 9660 0862

#### **8. NON GOVERNMENT ORGANISATIONS - OTHER**

<b>Institution</b>	<b>Delegate Name</b>	<b>E-mail address</b>	<b>Tel No:</b>	<b>Fax No:</b>
BURMA LAWYERS' COUNCIL	Mr Ye Htut Joint General Secretary  Ms Janelle Saffin Executive Member  Mr Thein Oo Coordinator	<a href="mailto:blcmain@inet.co.th">blcmain@inet.co.th</a>  <a href="mailto:jasaffin@nor.com.au">jasaffin@nor.com.au</a>  <a href="mailto:utoo@ksc.th.com">utoo@ksc.th.com</a>	61 415 454 637  61 2 6624 4773  66 1 841 3548	   66 2 591 5839
HUMAN RIGHTS NETWORK, NEW ZEALAND BAHAI COMMUNITY	Mrs Beverly Watson, Trustee and Secretary, Human Rights Network of Aotearoa/New Zealand; Executive Officer, Baha'i Office of External Affairs, New Zealand	<a href="mailto:oea-watson@clear.net.nz">oea-watson@clear.net.nz</a>	64 3 314 6870	64 3 314 6082
INDONESIA LEGAL AID	Mr Mappinawang	sikang20@yahoo.com	62 21 314 5518	62 21 330 0140

FOUNDATION (YLBHI)	Board of Executive Director			
INTER PRESS SERVICE NEWS AGENCY, THAILAND	Ms Prangtip Daorueng Writer	<a href="mailto:prangtipd@yahoo.com">prangtipd@yahoo.com</a>	66 2 243 2300	66 2 668 5090

## 9. UNITED NATIONS AGENCIES

<b>Institution</b>	<b>Delegate Name</b>	<b>E-mail address</b>	<b>Tel No:</b>	<b>Fax No:</b>
UNITED NATIONS HIGH COMMISSIONER FOR REFUGEES  <a href="http://www.unhcr.ch">www.unhcr.ch</a>	Mr Jose Alvin Gonzaga Legal Officer	<a href="mailto:Gonzaga@unhcr.ch">Gonzaga@unhcr.ch</a>	61 2 6290 1355	61 2 6290 1315
UNITED NATIONS DEVELOPMENT PROGRAM, SAMOA  <a href="http://www.undp.org">www.undp.org</a>	Mr Timothy Ward Programme Associate	<a href="mailto:Timothy.ward@undp.org">Timothy.ward@undp.org</a>	68 5 23 670	68 5 23 555
UNITED NATIONS MISSION OF SUPPORT IN EAST TIMOR	Mr Joao Pequinho National Monitoring Officer		61 407 030 629	



